

Quality Policy

Our goal is to provide owners and operators of energy networks with the insight, tools, investment models and advice which enables them to run reliable, cost effective and safe networks. We work with our customers to help them improve their profitability, manage their risk, satisfy their regulatory obligations and implement clear and effective ideas.

We are committed to achieving these goals by:

Their embodiment in key performance indicators for business. We have in place clear indicators to measure business and staff performance and encourage the development and continual improvement regarding business efficiency through applying lessons learnt and best practice to help promote and support continual improvement.

The provision of resources and training to our staff. We have a focus on empowering and supporting our employees by providing the tools and resources required to become experts in their chosen field, whilst helping and supporting them to deliver quality products and services to our customer base. We encourage a culture that thrives on consistently meeting and exceeding our customers' expectations, which is underpinned by the wealth of experience and expert knowledge of our highly trained personnel.

The maintenance of the Quality Management System to be compliant to the requirements of ISO9001:2015. We operate a robust and agile management system implemented and maintained through effective promotion of internal audit, policies and procedures that provide a framework for setting Quality objectives that support the strategic direction of the business.

Continually improving the effectiveness of the Quality Management System. Determining and understanding the context of the organization enables implementation of processes and procedures designed to enhance our ability to achieve customer expectations. Regular monitoring, review and analysis of performance metrics provides the information necessary to ensure we can continually improve the effectiveness of the Quality Management System.

Carrying out regular reviews of this Policy. Annual review of the Policy is undertaken to ensure that the Quality Management System is fit for purpose. Routine monitoring of business performance against goals identifies any deviations, whether positive or negative enabling appropriate action to be taken to promote continual improvement to the Quality Management System.

Communication of the Policy to Staff. We communicate the Policy to staff and interested parties, including associates, suppliers, subcontractors and customers via several platforms, including our website.

CEO, EA Technology Ltd
Robert Davis

Signed



Date: February 2020

Safer, Stronger, Smarter Networks

Australia | China | UK | Singapore | USA



Gold
Until 2022