

Quality Policy Statement

Our goal is to provide owners and operators of energy networks with the insight, tools, investment models and advice which enables them to run reliable, cost effective and safe networks. We work with our customers to help them improve their profitability, manage their risk, satisfy their regulatory obligations and implement clear and effective ideas.

We are committed to achieving these goals by:

Their embodiment in key performance indicators for business. We have in place indicators to measure business and staff performance and encourage development and continual improvement of the business.

The provision of resources and training to our staff. We have a focus on empowering and supporting our employees to develop their skills, whilst helping and supporting them to deliver quality products and services to our customers. We encourage a culture that thrives on consistently meeting and exceeding our customers' expectations and delivering value.

The maintenance of the Business Management system to be compliant to the requirements of ISO9001:2015. We operate a robust and agile management system implemented and maintained through effective promotion of internal audit, policies and procedures that provide a framework for setting Quality objectives that support the strategic direction of the business.

Continually improving the effectiveness of the Business Management System. Determining and understanding the context of the organisation enables implementation of processes and procedures designed to enhance our ability to achieve customer expectations. Regular monitoring and review ensures we can continually improve the effectiveness of the Business Management System.

Carrying out regular reviews of this Policy. An annual review of the Policy is undertaken to ensure that the Business Management System is fit for purpose. Routine monitoring of business performance against goals enables appropriate action to be taken to promote continual improvement.

Communication of the Policy to Staff. We communicate the Policy to staff and interested parties, including associates, suppliers, subcontractors and customers.

Objectives

- To ensure client agreements for the provision of products and services are delivered on time.
- To monitor the quality of all goods and services supplied by the company.
- To ensure 100% of all corrective actions in relation to client feedback and system audit results are completed within the nominated time.

Neil Davies
Managing Director
EA Technology Pty Ltd

Signed 

Date November 2019

Safer, Stronger, Smarter Networks

Australia | China | UK | Singapore | USA

