

UltraTEV Plus² Over-the-air Update Instructions

- 1. Connect the UltraTEV Plus² (UTP²) to the mains charger, insert the MicroSD card and power on.
- 2. Check the UTP² is running software V4.4 or higher, go to Main Menu "Settings" then "About". If the UltraTEV Plus² is running V4.3 or less, use the MicroSD card update option.
- 3. Connect the UTP² to a Wi-Fi network. Go to Main Menu "Settings" then "Wireless Settings" and enable Wi-Fi. Select "Network Connect", choose your network from the list and connect, entering the network password if asked.



4. Select the Substation 360 icon Substation from the Main Menu

If you already have a Substation 360 account and have previously logged onto your UTP² then log on by selecting your username from the list and input your four-digit PIN.

If you already have a Substation 360 account but haven't logged onto your UTP² before then select the "New User" option, enter your credentials and set your four-digit PIN.

If you don't have a Substation 360 account select the "I don't have an account" option and scan the displayed QR code (specific to each device), you will then be redirected to the sign-up web page. Enter your email address and press Register. Once the Substation 360 account has been created you will receive an email with your user credentials, and you can then select the "New User" option.

- 5. From the Main Menu select "Settings" then "About". Press the download icon (downward arrow) or central blue key.
- 6. Select "Check Web for Update". Available updates will be displayed.
- 7. Select the tick/right hand blue button to install the update.
- After a few moments, the % complete bar will be displayed. The update process can take up to 5 minutes to complete, do not power off or press keys during the update process. When complete you are asked to reboot, select "OK" and then switch off the UltraTEV Plus².
- 9. Switch the UTP² back on, select "Settings" then "About" to confirm the software version.

Contact Us

product-support@eatechnology.com EA Technology Ltd | Capenhurst Technology Park | Capenhurst | Chester | CH1 6ES | UK

Stay connected with us: LinkedIn, Twitter, Facebook, www.eatechnology.com